### General Information

**Best Practices**
- Using Your Desktop Computer and Mobile Devices Safely
- Using e-Mail, the Internet, and Social Media Safely in a Corporate Environment

### Windows Operating Systems

**Microsoft Windows Vista**
- Windows Vista User Experience
- Getting Started with Windows Vista
- Windows Vista Security and Performance Improvements
- Work with Files, Programs, and Printing in Windows Vista
- Navigating the Web and System Maintenance with Windows Vista

**Microsoft Windows 7**
- Microsoft Windows 7: First Look for End Users
- Getting Started with Windows 7
- Setting Up and Securing Windows 7
- Customizing Windows 7

**Microsoft Windows 8**
- New Features and Common Tasks
- Personalizing Windows 8
- Working with Apps in Windows 8
- Files and Connectivity in Windows 8

**Mac OS X Lion**
- Getting Started with Mac OS X Lion for End Users
- Getting Organized with Mac OS X Lion
- Using Mac OS X Lion to Interact with the World
- Under the Hood with Mac OS X Lion

### Browsing the Web

**Microsoft Internet Explorer 7**
- Fundamentals of Internet Explorer 7
- Customization and Security in Internet Explorer 7

**Microsoft Internet Explorer 8**
- Internet Explorer 8: Basic Features
- Internet Explorer 8: Advanced Features

**Microsoft Internet Explorer 9**
- Microsoft Internet Explorer 9: Browsing and Managing Web Pages
- Microsoft Internet Explorer 9: Searching and Subscribing to Web Content
- Microsoft Internet Explorer 9: Customization and Security

**Safari**
- Getting Started with Safari
- Up and Running with Safari 5.1
- Sharing Content and Browsing the Web Privately and Securely using Safari

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If the links in this file don’t work for you, go to [myJohnsHopkins.edu](http://myJohnsHopkins.edu), log in, and then try again. You should only need to do this once. If you need other technical assistance, please refer to the [Troubleshooting Guide](#).